



FAQs for Avios earn on The Adria

How do I collect Avios on my stays at The Adria?

You can collect Avios when you book The Adria stays through the website www.theadria.com. Upon check-in or check-out, provide your valid Privilege Club membership number.

Not a Privilege Club member? Click [here](#) to join.

Avios will be credited within approximately 5 days after the hotel booking stay is completed. This means bookings that are unused, expired, cancelled or Members no-show will not earn Avios.

How many Avios do I get on my stay at The Adria?

Earn 2 Avios for every 1 GBP spent on the hotel stay (room revenue and VAT inclusive, excluding service charge).

Who will earn the Avios for The Adria stay?

Only one (1) Privilege Club member can earn Avios on The Adria stay per booking. The Privilege Club member must match the name on the reservation.

I forgot to provide my Privilege Club membership upon check-in or check-out at my stay at The Adria. Am I still eligible to collect the Avios?

Avios can be retroactively claimed latest 180 days from check-out date. The Privilege Club member claiming the missing Avios must match the name on the reservation.

How can I claim missing Avios from my stay?

Please contact us at stay@theadria.com in order to claim your missing Avios. Please supply your reservation confirmation number, stay dates and name on the reservation.